

Montana Historical Society Research Center Program		
Measurable Objectives for the 2021 Biennium		
Goal	Measurable Objectives	Current status of Measures*
To develop and improve the nation's most comprehensive collection of research materials related to the history of Montana and the West	<ol style="list-style-type: none"> 1. Acquire published materials for the Library collection. 2. Acquire unpublished materials and oral histories for the Archives collection. 3. Acquire historic photographs for the Photograph Archives collection. 	<ol style="list-style-type: none"> 1. Library acquired 452 new items. 2. Archives acquired 145 linear feet of materials. 3. Photograph Archives acquired 7,877 images.
To assist the public in the use of the collections.	<ol style="list-style-type: none"> 1. Assist patrons remotely (letters, email, and telephone) with requests for information. 2. Assist patrons in person with requests for information. 3. Provide patrons with reproductions of materials in the collection. 4. Provide access to select materials remotely via inter-library loan. 5. Provide access to online catalog records. 6. Provide access to reproductions of select materials online. 	<ol style="list-style-type: none"> 1. Assisted 5,772 patrons with remote requests. 2. Assisted 2,170 patrons in person. 3. Provided patrons with reproductions of 2,939 items in the collections. 4. Loaned 205 reels of microfilm to other libraries through inter-library loan. 5. Patrons accessed collection guides for archival collections 116,743 times on ArchivesWest and viewed 127,807 catalog records for collections on the Montana Shared Catalog. 6. Patrons accessed 191,448 items on the Montana Memory Project and 715,441 newspaper pages on Montana Newspapers.
To make the collections accessible and useful to the public.	<ol style="list-style-type: none"> 1. Add records for all new acquisitions to the Montana Shared Catalog. 2. Add finding aids for processed archival collections to the Northwest Digital Archives online database. 3. Organize and catalog Archives and Photograph Archives collections to make them more accessible. 4. Make collections accessible online via the Montana Memory and newspaper repositories. 	<ol style="list-style-type: none"> 1. Added 766 records to the Montana Shared Catalog. 2. Added 60 collection guides for archival collections to ArchivesWest. 3. Organized and cataloged 80.6 linear feet of archival collections and 31 photograph collections. 4. Added 6,953 images to the Montana Memory Project and 81,119 pages to newspaper repositories.

*The figures for the current status of measures are based on FY2018 statistics.