Montana Historical Society Research Center Program		
Measurable Objectives for the 2019 Biennium		
Goal	Measurable Objectives	Current status of Measures*
To develop and improve the nation's most comprehensive collection of research materials related to the history of Montana and the West	1. Acquire published materials for the Library collection. 2. Acquire unpublished materials and oral histories for the Archives collection. 3. Acquire historic photographs for the Photograph Archives collection.	1. Library acquired 708 new items. 2. Archives acquired 434 linear feet of materials and 152 oral histories. 3. Photograph Archives acquired 40,342 images.
To assist the public in the use of the collections.	1. Assist patrons remotely (letters, email, and telephone) with requests for information. 2. Assist patrons in person with requests for information. 3. Provide patrons with reproductions of materials in the collection. 4. Provide access to select materials remotely via inter-library loan. 5. Provide access to online catalog records. 6. Provide access to reproductions of select materials online.	1. Assisted 6,892 patrons with remote requests. 2. Assisted 3,603 patrons in person. 3. Provided patrons with reproductions of 5,261 items in the collections. 4. Loaned 261 reels of microfilm to other libraries through inter-library loan. 5. Patrons accessed collection guides for archival collections 86,225 times on ArchivesWest and conducted 6,772 searches of collections on the Montana Shared Catalog. 6. Patrons accessed 112,930 items on the Montana Memory Project.
To make the collections accessible and useful to the public.	1. Add records for all new acquisitions to the Montana Shared Catalog. 2. Add finding aids for processed archival collections to the Northwest Digital Archives online database. 3. Organize and catalog Archives and Photograph Archives collections to make them more accessible. 4. Make collections accessible online via the Montana Memory and newspaper repositories.	1. Added 1,756 records to the Montana Shared Catalog. 2. Added 55 collection guides for archival collections to ArchivesWest. 3. Organized and cataloged 15 linear feet of archival collections and 35 collections of photographs. 4. Added 13,271 images to the Montana Memory Project and 29,466 pages to newspaper repositories.

*The figures for the current status of measures are based on FY2015 statistics.